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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Tracy E. Thieret

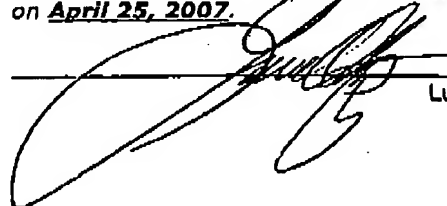
EXAMINER: Paul F. Contino

SERIAL NO.: 10/759,682

GROUP: 2114

FILED: January 16, 2004

ATTY DKT NO.: D/A2179

TITLE: APPLICATION OF LIVE MACHINE DATA TO CUSTOMER SUPPORT
FAULT ISOLATION PROCESSESCERTIFICATE OF TRANSMISSION BY FACSIMILEPlease forward all correspondence to:Ortiz & Lopez, PLLC
P.O. Box 4484
Albuquerque, NM 87196-4484*I hereby certify that this correspondence is
being transmitted to the Commissioner for
Patents, P.O. Box 1450, Alexandria, VA
22313-1450 by facsimile transmission
to the following fax number **571-273-8300**
on **April 25, 2007**.*
Luis OrtizMail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450REPLY TO FINAL OFFICE ACTION
AND
REQUEST FOR CONTINUED EXAMINATION UNDER 37 CFR § 1.114

Dear Sir:

In response to the Office Action dated February 2, 2007 in the above captioned matter, and in support of the Request for Continued Examination (RCE) under 37 CFR 1.114, please consider the following remarks:

Claims begin on Page 2 of this Paper.

Remarks begin on Page 7 of this Paper.

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